

Contents

Tour Guiding at Memorial Sites and Holocaust Museums	1
Anja Ballis	
Germany & Austria	
Guides at Memorial Sites and Holocaust Museums	11
Anja Ballis	
Site Educators in Germany's Perceptions of Practice	33
Irene Ann Resenly	
Passing Down Testimony	47
Moritz Lautenbach-von Ostrowski	
Informing, Accompanying, Commemorating at the Memorial Site	
Dachau	71
Michael Penzold	
Teachers as Guides at Memorials and Places of Remembrance	89
Sonja Danner	
Poland & Latvia	
The Auschwitz Concentration Camp	113
Emilia Smechowski	
Guiding at the Jewish Holocaust Sites in Riga	127
Inese Runce and Aija Van der Steina	

Israel

Identificatory Trajectories of Holocaust Memorial Site Guides	151
Franz Breuer	

North America & South Africa

Self-guiding, Moderating, Accompanying, and Survivor-Guiding	179
Franziska E. Müller	

The Impact of Digitization on Tour Guiding	195
Anja Ballis	

Guiding at the Durban Holocaust and Genocide Centre, South Africa	213
Brenda Gouws and Johan Wassermann	