

# CONTENTS

	Preface	ix
	Acknowledgements	xiii
<b>Part 1.</b>	<b>Theoretical and Conceptual Background</b>	<b>1</b>
Chapter 1.	Introduction	3
Chapter 2.	A Tale of Three Perspectives	23
<b>Part 2.</b>	<b>Concepts and Cases</b>	<b>45</b>
Chapter 3.	Problem Identification and Crisis Pacing	47
Chapter 4.	Making Sense of a Winter Storm	59
Chapter 5.	Constituting Agency: Taking Action (or Not) During the Hurricane Katrina Disaster	77
Chapter 6.	Constituting Solutions: Prospective Sensemaking	97
<b>Part 3.</b>	<b>Conclusion</b>	<b>111</b>
Chapter 7.	Conclusion and Practical Lessons	113
	Index	129