

CONTENTS

Preface v

Acknowledgements vi

About the author vii

Dancing Hands xi

Chapter 1 **The Problems** 1

Chapter 2 **The Solutions** 11

Chapter 3 **Precision Vision** 33

Chapter 4 **Quality** 51

Chapter 5 **Equipment** 87

Chapter 6 **Work Relaxed – Save Time and Energy**

Management of practical work by protocols 103

Chapter 7 **The Patient Experience** 139

Chapter 8 **The Workstation** 145

Chapter 9 **Organization of Hand Instruments and Materials** 177

Chapter 10 **Assistance at Treatments** 193

Chapter 11 **Organization and Design of the Treatment Room** 253

Conclusions 265

Index 273