

Table of Contents

Keynote Addresses

The Consumer Juggernaut: Web-Based and Mobile Applications as Innovation Pioneer	1
<i>David G. Messerschmitt</i>	
Software “Best” Practices: Agile Deconstructed	8
<i>Steven Fraser</i>	

Evidence Based Software Engineering and Quality Assurance

Key Questions in Building Defect Prediction Models in Practice	14
<i>Rudolf Ramler, Klaus Wolfmaier, Erwin Stauder, Felix Kossak, and Thomas Natschläger</i>	
Investigating the Impact of Software Requirements Specification Quality on Project Success	28
<i>Eric Knauss, Christian El Boustani, and Thomas Flohr</i>	
Prediction of Software Quality Model Using Gene Expression Programming	43
<i>Yogesh Singh, Arvinder Kaur, and Ruchika Malhotra</i>	
Method for Software Cost Estimating Using Scope Champions	59
<i>Yegor Bugayenko</i>	
A Measurement Framework for Team Level Assessment of Innovation Capability in Early Requirements Engineering	71
<i>Björn Regnell, Martin Höst, Fredrik Nilsson, and Henrik Bengtsson</i>	

Evidence Based Software Engineering

Why a CMMI Level 5 Company Fails to Meet the Deadlines?	87
<i>Darja Smite and Cigdem Gencel</i>	
Towards Multi-Method Research Approach in Empirical Software Engineering	96
<i>Vladimir Mandić, Jouni Markkula, and Markku Oivo</i>	
The Role of Empirical Evidence for Transferring a New Technology to Industry	111
<i>Maria Teresa Baldassarre, Giovanni Bruno, Danilo Caivano, and Giuseppe Visaggio</i>	

Agile Software Development

Towards a Framework for Using Agile Approaches in Global Software Development	126
<i>Emam Hossain, Muhammad Ali Babar, and June Verner</i>	
Value Creation by Agile Projects: Methodology or Mystery?	141
<i>Zornitza Racheva, Maya Daneva, and Klaas Sikkell</i>	
Decision Support for Iteration Scheduling in Agile Environments	156
<i>Ákos Szőke</i>	
Some Findings Concerning Requirements in Agile Methodologies	171
<i>Pilar Rodríguez, Agustín Yagüe, Pedro P. Alarcón, and Juan Garbajosa</i>	
An Exploratory Investigation on Refactoring in Industrial Context	185
<i>Yi Wang</i>	
Absorbing Software Testing into the Scrum Method	199
<i>Janne Tuomikoski and Ilkka Tervonen</i>	

Process Models and SPI

Learning and Organizational Change in SPI Initiatives	216
<i>Marikka Heikkilä</i>	
The Role of Different Approaches in Inspection Process Improvement ...	231
<i>Sami Kollanus</i>	
Scenario-Based Assessment of Process Pattern Languages	246
<i>Antti Välimäki, Sari Vesiluoma, and Kai Koskimies</i>	
Towards a Systematic Metric Based Approach to Evaluate SCAMPI Appraisals	261
<i>Simona Pricope and Horst Lichter</i>	
A New Way to Organize DFX in a Large Organization	275
<i>Jarkko Hyysalo, Sanja Aaramaa, Jouni Similä, Samuli Saukkonen, Pekka Belt, and Jari Lehto</i>	
The Tool Coverage of Software Process Improvement Frameworks for Small and Medium Sized Enterprises	290
<i>Filiz Çelik Yeşildoruk, Banu Bozlu, and Onur Demirörs</i>	

Processes

Improving the Product Documentation Process of a Small Software Company	303
<i>Anu Valtanen, Jarmo J. Ahonen, and Paula Savolainen</i>	

Lessons Learnt from the Improvement of Customer Support Processes: A Case Study on Incident Management	317
<i>Marko Jäntti</i>	

A Decision Model for Supporting Task Allocation Processes in Global Software Development	332
<i>Ansgar Lamersdorf, Jürgen Münch, and Dieter Rombach</i>	

Software as a Business

Software Process Improvement: Supporting the Linking of the Software and the Business Strategies	347
<i>Adriano Bessa Albuquerque, Ana Regina Rocha, and Andreia Cavalcanti Lima</i>	

Integrating Value and Utility Concepts into a Value Decomposition Model for Value-Based Software Engineering	362
<i>Mikko Rönkkö, Christian Frühwirth, and Stefan Biffel</i>	

On Business-Driven IT Security Management and Mismatches between Security Requirements in Firms, Industry Standards and Research Work	375
<i>Christian Frühwirth</i>	

Industrial Case Studies

The Waterfall Model in Large-Scale Development	386
<i>Kai Petersen, Claes Wohlin, and Dejan Baca</i>	

Towards a Better Understanding of CMMI and Agile Integration - Multiple Case Study of Four Companies	401
<i>Minna Pikkarainen</i>	

ERP System Implementation: An Oil and Gas Exploration Sector Perspective	416
<i>Alok Mishra and Deepti Mishra</i>	

Workshops

11th International Workshop on Learning Software Organizations (LSO 2009) New Media in Transfer and Innovation	429
<i>Andreas Jedlitschka and Sira Vegas</i>	

A Half-Day Workshop on “Smarter Investment by Aligning SPI Initiatives, Capabilities and Stakeholder Values”	433
<i>Yana Seloukova and Christian Frühwirth</i>	

Tutorials

Business Alignment: Measurement-Based Alignment of Software Strategies and Business Goals	435
<i>Jürgen Münch, Jens Heidrich, and Vladimir Mandić</i>	
Customer Communication Challenges and Solutions in Globally Distributed Agile Software Development	437
<i>Minna Pikkarainen and Mikko Korkala</i>	
Tutorial: Case Studies in Software Engineering.....	441
<i>Per Runeson and Martin Höst</i>	
Author Index	443