

Contents

I. An Introduction to Project Management Software	1
1. How to work with this report	3
2. The Product Selection Process	7
2.1. Structured Approach – A Process Model	7
2.2. Defining the Situation and Formulating Requirements	8
2.3. Selection of Appropriate Potential Products	10
2.4. Deciding on a Product & Supplier	11
2.5. Success Factors	12
3. Implementing Project Management Software	15
3.1. Piloting the Software	15
3.2. Roll-Out Concept	16
3.3. Qualification and Training	16
3.4. User Support and Specialized Coaching	17
3.5. Integrating PM software into existing software systems	18
3.6. Ongoing Improvement	19
3.7. Management Support	20
4. Architectures and Technologies	21
4.1. Software Architectures	21
4.2. Configuration	23
4.3. Enterprise Application Integration	24
4.4. Security	25
5. Project Management Software Maturity	27
5.1. Single-Project Management Systems	29
5.2. Multi-Project Management Systems	29
5.3. Enterprise Project Management Systems	32
5.4. Performance-oriented Project Management Systems	32
5.5. Knowledge-oriented Project Management Systems	33
6. The M-Model as a Frame of Reference	35
6.1. The M-Model	35
6.2. Areas of Interest	37
7. Project Management Software Functionality	41
7.1. Idea Generation / Lead Mgmt.	41
7.1.1. Creativity Techniques	41
7.1.2. Idea / Project Classification	41
7.1.3. Lead Management	42
7.1.4. Project Status/Project Process Management	43
7.2. Idea Evaluation	44
7.2.1. Estimation of Effort	44
7.2.2. Resource Needs Specification	45
7.2.3. Risk Estimation	46
7.2.4. Profitability Analysis	46
7.2.5. Project Budgeting	47
7.2.6. Offer Management	48

7.3. Portfolio Planning	48
7.3.1. Organizational Budgeting	49
7.3.2. Project Assessment	50
7.3.3. Project Portfolio Optimization	50
7.3.4. Project Portfolio Configuration	51
7.4. Program Planning	52
7.4.1. Project Templates	52
7.4.2. Resource Master Data	53
7.4.3. Resource Assignment Workflow	54
7.4.4. Resource Allocation	54
7.5. Project Planning	54
7.5.1. Work Breakdown Structure Planning	55
7.5.2. Scope / Product Planning	55
7.5.3. Network Planning	55
7.5.4. Scheduling	56
7.5.5. Resource Leveling	56
7.5.6. Risk Planning	57
7.5.7. Cost Planning	58
7.6. Project Controlling	59
7.6.1. Change Request Management	59
7.6.2. (Travel) Expense Management	60
7.6.3. Timesheet	60
7.6.4. Cost Controlling	61
7.6.5. Meeting Support	61
7.7. Program Controlling	61
7.7.1. Status Reporting	61
7.7.2. Deviation Analysis / Earned Value	62
7.7.3. Quality Controlling	62
7.7.4. Versioning	63
7.7.5. Milestone Controlling	64
7.8. Portfolio Controlling	64
7.8.1. Performance Measurement	64
7.8.2. Dashboard	65
7.8.3. Organizational Budget Controlling	66
7.9. Program Termination	67
7.9.1. Knowledge Portal	67
7.9.2. Competence Database / Yellow Pages	67
7.9.3. Project Archiving	67
7.9.4. Searching	68
7.10. Project Termination	69
7.10.1. Invoicing	69
7.10.2. Document Management	70
7.10.3. Supplier and Claim Management	70
7.11. Administration / Configuration	71
7.11.1. Workflow Management	71
7.11.2. Access Control	71
7.11.3. Report Development	72
7.11.4. Form Development	72
7.11.5. User-defined Data Structures	72
7.11.6. Microsoft Project Interface	73
7.11.7. Application Programming Interface	73
7.11.8. Offline Usage	74

II. Market Overview	75
8. Research Design	77
8.1. Selection of Systems and Research Process	77

8.2. Derivation of Evaluation Criteria	77
8.3. Evaluation of Systems	78
8.4. Aggregation of the Assessment Results	78
8.5. Structure of the Product Descriptions	79
9. Product Assessments	81
9.1. 3pleP Project Suite	82
9.2. ACOS PM Software	92
9.3. aXcelerate	102
9.4. Blue Ant	112
9.5. CA PPM Clarity	122
9.6. Cat4	132
9.7. Changepoint	142
9.8. Daptiv PPM	152
9.9. Deltek Project Suite	162
9.10. HP Project and Portfolio Management (PPM) Center	172
9.11. iPlan	184
9.12. KLUSA	194
9.13. Microsoft Project Server 2010	204
9.14. Oracle Primavera P6 Enterprise Project Portfolio Management	214
9.15. PAVONE Project Management	224
9.16. Planisware 5	234
9.17. PLANTA Project	244
9.18. Planview Enterprise	256
9.19. Projectile	266
9.20. Projektron BCS	276
9.21. resSolution	286
9.22. RPLAN e3	296
9.23. SAP Business Suite 7 (ERP 6.0 Enhancement Package 4), SAP RPM 4.5, SAP cProjects 4.5	306
9.24. Sciforma	316
9.25. Top-Logic Project	328
10. Product Comparison	339
10.1. Project Lifecycle Support	340
10.2. Functional Focus Analyses	343
10.3. Functional Focus Analyses	344
10.4. Maturity Analyses	345
10.5. Maturity Analyses	346
III. Appendix	347
A. About the Authors	349
B. Assessment System	351
B.1. Project Lifecycle Support Weights (M-Model)	351
B.2. Functional Focus Analysis	353
B.3. Maturity Profile Analysis	357
C. Abbreviations	363
D. List of Figures	365
E. Index	369
F. Bibliography	373