

Keynote

- 1** *A. Jeschke:*
Glocal challenges: Learning & development in an international logistics service provider.

Introduction

- 2** *G. Neumann:*
Logistics education and training: What is really supported by technology?

Session 1: New Concepts for Logistics Education and Training

- 3** *F. Giesa:*
Customized in-house training: From planning to execution!
- 4** *P. Evangelista; A. Marasco; R. Passaro; E. Sweeney:*
How to improve supply chain learning in the 3PL industry.

Session 2: Technology-based Education and Training in Logistics

- 5** *J. Lewandowska:*
E-coach as a support for the ECR General Learning Programme.
- 6** *G. Nieman; W. Niemann:*
The use of a computerised simulation game in teaching logistics in South Africa: An exploratory study.
- 7** *T. Thiele:*
Pilot program evaluation of the Supply Chain Academy: BASF's global supply chain e-learning training tool.

Session 3: Assessing Logistics Competences

- 8** *Y. Konetas:*
New developments in the European Certification Board for Logistics (ECBL).
- 9** *J. Decker:*
Logistics maturity: Components of a general approach to measure, assess and develop individual logistics competences.